PROVIDING INDUSTRIAL INVENTORY SERVICES FOR REMOTE ENERGY INFRASTRUCTURE

CASE **STUDY**

CLIENT

Energy Infrastructure Company
Industry: Energy and Utilities
Scope: Comprehensive inventory services for 79 remote sites.

RGIS was chosen for its ability to offer a nationwide, scalable solution, capable of handling the complexity of industrial inventory.

CHALLENGE

An energy infrastructure company operates 70+ remote storerooms across the country and is responsible for storing critical spare parts required for planned and unplanned maintenance of their energy assets. With over 40,000 line items spread across these storerooms, the company needed an inventory service provider capable of managing this complex, large-scale task. The remoteness of the sites, coupled with the vast number of stock items, made it too difficult for the customer's internal teams to manage themselves. They sought a solution that would standardize inventory control, improve accuracy, and ensure spare parts were available for technicians when needed.

WHY RGIS?

The energy infrastructure company approached RGIS after researching external options. RGIS was chosen for its ability to offer a nationwide, scalable solution, capable of handling the complexity of industrial inventory. With a reputation for delivering quality results and a customized service approach, RGIS demonstrated the capacity to manage remote sites, ensuring consistency and accuracy in inventory management.

OUR SOLUTION

RGIS provided a tailored inventory solution designed to meet the specific needs of the energy infrastructure company, which included:

- **Dedicated Project Lead:** A project manager was assigned to oversee the project, ensuring compliance with the customer's standards and operational efficiency across all sites.
- **Inventory Management:** RGIS conducted physical inventories, cataloging over 40,000 line items across the 70+ storerooms. Teams ensured that each site adhered to bin location structures and storage naming conventions, improving the overall organization.
- **Software Integration:** RGIS utilized adaptable software solutions for data capture and daily reporting, feeding the data into the customer's Inventory Management System to ensure accurate stock visibility.
- **National Scheduling:** The service was executed across remote sites, with a national team deployed to conduct the audits, working closely with both capital city and regional operational bases.

RESULTS

- **Improved Inventory Control:** Although only four sites have been completed so far, the customer is already seeing improvements in inventory accuracy and visibility, allowing them to manage their spare parts more effectively.
- **Satisfied Customer:** The customer has expressed satisfaction with the accuracy of RGIS's service, citing minimal discrepancies across the audited sites. The positive results have given them the confidence to move forward with further sites.
- **Challenges Addressed:** The project identified opportunities to enhance stock identification and improve data flow within customer's existing systems, allowing them to optimize inventory control processes as the service expands to more locations.

CONCLUSION

The service is still in its early stages, but RGIS's success in managing remote inventory tasks has demonstrated the value of this partnership. The energy infrastructure company is likely to continue using RGIS for the remaining sites, with the potential for ongoing, cyclical inventory services in the future.

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

rgis.com
sales@rgis.com